Abbreviations and Glossary

AA1000AS: AccountAbility Assurance Standard

ACOP: Annual Communication of Progress

BBS: Behaviour-Based Safety

BBSI: Behaviour-Based Safety Interaction

BEE: Bureau of Energy Efficiency

BHM: Barrier Health Management

BRSR: Business Responsibility and Sustainability Reporting

CDP: Carbon Disclosure Project

CEP: Cost Efficiency Projects

CETP: Common Effluent Treatment Plant

CLP: Classification, Labelling and Packaging

CSR: Corporate Social Responsibility

CSS: Customer Satisfaction Survey

DEI: Diversity, Equity and Inclusion

DCF: Deforestation- and Conversion-Free

EAP: Employee Assistance Programme

EIL: Ethics, Integrity and Legal

EPI: Environmental Performance Indicators

EPR: Extended Producer Responsibility

ERM: Enterprise Risk Management

ESIC: Employees' State Insurance Corporation

ESG: Environmental, Social and Governance

ETP: Effluent Treatment Plant

GCE: Galaxy Chemicals Egypt

GHG: Greenhouse Gas

GHS: Globally Harmonised System of Classification and Labelling of Chemicals

GRI: Global Reporting Initiative

GSA: Galaxy Surfactants Americas

GSL: Galaxy Surfactants Limited

HAZOP: Hazard and Operability Study

HCS: High Carbon Stock

HCV: High Conservation Value

HIRA: Hazard Identification and Risk Assessment

HRMS: Human Resource Management System

ICC: Internal Complaints Committee

IDP: Individual Development Plan

IH: Industrial Hygiene

IWP: Internal Water Pricing

KRA: Key Result Area

LDAR: Leak Detection and Repair

LTI: Lost-Time Injury

LTIFR: Lost-Time Injury Frequency Rate

MB: Mass Balance

MDP: Management Development Programme

MOC: Management of Change

MSDS: Material Safety Data Sheets

MTC: Medical Treatment Case

NDPE: No Deforestation, No Peat and No Exploitation

NPS: Net Promoter Score

PCF: Product Carbon Footprint

PCR: Post-Consumer Recycled

PDCA: Plan-Do-Check-Act

PHA: Process Hazard Analysis

POPs: Persistent Organic Pollutants

POSH: Prevention of Sexual Harassment

PPA: Power Purchase Agreement

PSM: Process Safety Management

PSSR: Pre-Startup Safety Review

RTFT: Right the First Time

RMU: Resource Mobilisation and Utilisation

RSPO: Roundtable on Sustainable Palm Oil

RWC: Restricted Work Case

SASB: Sustainability Accounting Standards Board

SCTT: Supply Chain Traceability Tool

SDP: Supervisory Development Programme

SDS: Safety Data Sheet

SEBI LODR: Securities and Exchange Board of India Listing Obligations and Disclosure Requirements

SHE: Safety, Health and Environment

SHG: Self-Help Group

SOC: Security Operations Centre

SPI: Sustainable Palm Index

STP: Sewage Treatment Plant

TCFD: Task Force on Climate-related Financial Disclosures

TDS: Technical Data Sheet

TPM: Total Productive Maintenance

TREM: Transport Emergency Card

TTM: Traceability to Mill

TTP: Traceability to Plantation

VDF: Verified Deforestation-Free

WESAP: Waste Elimination Suggestion Award Programme

WRI: World Resources Institute

WWF: World Wide Fund for Nature

ZLD: Zero Liquid Discharge