

K. Natarajan
Managing Director

Message from Our Managing Director

Dear Stakeholders,

At Galaxy Surfactants Limited, sustainability remains deeply embedded in our business philosophy, guiding how we operate, innovate, and deliver long-term value. The theme of our 15th annual Sustainability Report, '**Harmony in Action**', reflects our commitment to aligning growth with environmental stewardship, responsible supply chains, and stakeholder trust.

Over the past year, we have made meaningful progress across our ESG priorities, supported by structured initiatives, strong governance, and transparent disclosure practices. Our renewable electricity share has increased to 27%, enabling the avoidance of 12,277 tonnes of CO_2e emissions. This progress is driven by focused interventions such as fuel switch programmes, waste heat recovery systems, and process optimisation projects. Our climate ambition is further supported by ISO 14064-certified greenhouse gas accounting covering 99% of Scope 1, 2, and 3 emissions, ensuring accuracy, transparency, and accountability in our reporting. We have maintained a CDP Climate Change rating of B, reflecting our structured governance, risk assessment processes, and time-bound emission reduction roadmap aligned with our 2030 goals.

As we advance, our focus is shifting from measurement to systematic decarbonisation through integrated decision-making and deeper supply chain engagement.

Water stewardship continues to remain a strategic priority. We have achieved a CDP Water Security rating of (A-) and strengthened our operational performance through Zero Liquid Discharge systems, water recycling, and rainwater harvesting initiatives. During the year, we harvested 17,710 m^3 of water within the fence and recycled 21.84% of treated effluent back into operations. Our ISO 46001 certification at Taloja, supported by site level water risk assessments using globally accepted tools reinforces our commitment. Going forward, we are focused on enhancing basin level impact, validating water positivity, and expanding community-centric water initiatives.

In the area of responsible sourcing and biodiversity protection, we continue to strengthen our deforestation-free supply chain framework. Our CDP Forest Security disclosure rating of B reflects progress in sustainable palm oil sourcing and traceability. We have advanced traceability to mill and plantation levels, increased NDPE-aligned volumes, and expanded our engagement across RSPO-certified supply chains throughout the Galaxy and ISCC PLUS-certified operations at Taloja and Jhagadia.

27%

Renewable Electricity Share
(Enabling the avoidance of 12,277 tCO_2e emissions)

17.71 ML

Water harvested within the fence

We recognise that achieving leadership in this space will require deeper integration of traceability, supplier transformation, and landscape level impact, and we remain committed to this journey.

Sustainable procurement remains central to our ESG strategy. Guided by a robust Supplier Code of Conduct, risk based assessments, and structured ESG integration into procurement processes, we have strengthened supply chain governance. Our efforts are reflected in a CDP Supplier Engagement Assessment score of (A-) and are supported by initiatives such as supplier training programmes and engagement initiatives such as GalSustain. Looking ahead, we are focused on enhancing integrating Scope 3 emissions into decision-making, and strengthening supplier performance monitoring in line with global expectations.

From an environmental operations perspective, we continue to demonstrate strong execution across key material areas. Our advanced emission control systems, including scrubbers, bag filters, and LDAR programmes, help manage air emissions effectively. We are driving waste circularity through structured initiatives such as WESAP and CEP, promoting resource efficiency and recovery. Our product stewardship framework, including REACH compliance, safety data sheet communication, and lifecycle-based design, ensures responsible product management across the value chain. While our systems and policies have achieved full coverage, our continued focus ensured measurable outcomes and ensuring audit-ready evidence across all sites.

On the social dimension, we remain committed to maintaining the highest standards of health, safety, human rights, and employee development. Our governance systems include structured risk assessments, safety programmes, training initiatives, and grievance mechanisms across all operations.

> With a CDP Water Security score of A-, an SR score of 9.9/10, and 27% renewable electricity consumption, we continue to advance our sustainability journey, supported by globally recognized certifications and initiatives such as RSPO, NDPE, IRF Profile, VDF, and ISCC PLUS.

We continue to invest in capacity building, embedding sustainability into employee roles through structured training programmes and performance-linked KRAs.

Our governance framework is anchored in ethics, transparency, and accountability. Through our Code of Conduct, Whistleblower Policy, and robust internal controls, we maintain a zero tolerance approach to corruption and unethical practices. With 100% employee coverage in ethics training and 100% site-level audit coverage, we are strengthening a culture of responsibility across the organisation. Sustainability governance is driven through a board led structure, supported by dedicated committees and integrated into performance management systems across all levels.

We continue to align our disclosures with leading global standards. Our reporting is compliant with BRSR requirements, aligned with GRI Standards, and externally assured under the AA1000 framework, reinforcing credibility and transparency. In addition, we maintain certifications across SEDEX/SMETA, RSPO, ISCC PLUS, and various ISO based management systems, demonstrating our commitment to global best practices. As we look ahead, we recognise that sustainability excellence is defined by integration, measurability, and continuous improvement.

Our priorities for the coming years include ESG data digitisation, supply chain decarbonisation, and improved waste circularity. At Galaxy, “Harmony in Action' reflects our belief that true progress lies in integrating environmental responsibility, social inclusion, and ethical governance into the core of our business.

I extend my sincere gratitude to our employees, customers, suppliers, partners, and stakeholders for their continued trust and collaboration. Together, we will continue to build a resilient, responsible, and future-ready organisation.

Sincerely,

K. Natarajan
Managing Director